SALON DELUXE

Appointment policy

We set aside time especially for you. To help us provide punctual service, we appreciate your cooperation.

Changes or cancellations

Please give at least 24 hours' notice. For services lasting three hours or longer, please give at least 48 hours' notice.

Deposit

Some services require a deposit of 50% of the estimated price, credited toward the total. We will let you know when arranging your appointment.

If you give notice on time

You may reschedule once and keep your deposit, or cancel and request a refund.

Late cancellations or no-shows

You lose your deposit, with no additional charges. If you did not pay a deposit and miss your appointment without notice, we may require one for future appointments.

Arrivals more than 15 minutes late

Your service may need to be adjusted or rescheduled. If we cannot accommodate you, the late cancellation policy will apply.

Emergencies

Contact us as soon as possible; we will consider each situation individually.

If the salon cancels

You may reschedule or receive a full refund of your deposit.

For changes or cancellations

WhatsApp: 787-900-2502 · Phone: 787-842-2003

Thank you for helping us respect your time and our professionals' time.

Your beauty is our art.